

1 Background

This document contains the quarterly statistics on the availability and performance of the dedicated interface as provided by Skandiabanken, as described in the Guidelines on the conditions to benefit from an exemption from the contingency mechanism under Article 33(6) of Regulation (EU) 2018/389 (RTS on SCA & CSC).

The purpose of the statistics is to enable a comparison of the availability and performance of the dedicated interface with the availability and performance of our Internet Bank and Mobile App.

If you have questions regarding the statistics, please contact us at openbanking@skandia.se

2 Availability

Percentage downtime is calculated based upon the total number of seconds the interface was down in a 24-hour period, starting and ending at midnight.

| Date | Availability Web | | Availability Mobile App | | Availability API | |
|------------|------------------|----------|-------------------------|----------|------------------|----------|
| | Uptime | Downtime | Uptime | Downtime | Uptime | Downtime |
| 2020-10-01 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-02 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-03 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-04 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-05 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-06 | 100,00% | 0,00% | 100,00% | 0,00% | 97,53% | 2,47% |
| 2020-10-07 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-08 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-09 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-10 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-11 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-12 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-13 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-14 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-15 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-16 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-17 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-18 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-19 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-20 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-21 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-22 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-23 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-24 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-25 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-26 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-27 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-28 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-29 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-30 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-10-31 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-01 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-02 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-03 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-04 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-05 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-06 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-07 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-08 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-09 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-10 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-11 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-12 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-13 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-14 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-15 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-16 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |
| 2020-11-17 | 100,00% | 0,00% | 100,00% | 0,00% | 100,00% | 0,00% |

3 Performance and Error Rate

Performance is calculated based on response in milliseconds (ms) for all calls in the production interfaces including Internet Bank (Web), Mobile App and dedicated API (API).

3.1 AIS

Account Information Services

| Date | AIS Average Response Time (ms) | | | AIS Error response Rate | | |
|------------|--------------------------------|------------|-------|-------------------------|------------|-------|
| | Web | Mobile App | API | Web | Mobile App | API |
| 2020-10-01 | 1 473 | 1 229 | 1 264 | 0,87% | 0,05% | 0,02% |
| 2020-10-02 | 1 264 | 968 | 1 169 | 0,29% | 0,03% | 0,05% |
| 2020-10-03 | 1 153 | No Calls | 972 | 0,23% | 0,00% | 0,04% |
| 2020-10-04 | 1 067 | No Calls | 914 | 0,14% | 0,00% | 0,02% |
| 2020-10-05 | 1 163 | No Calls | 1 027 | 0,22% | 0,00% | 0,04% |
| 2020-10-06 | 1 196 | No Calls | 1 340 | 0,13% | 0,00% | 1,03% |
| 2020-10-07 | 1 178 | 970 | 1 041 | 0,15% | 0,01% | 0,02% |
| 2020-10-08 | 1 271 | 1 049 | 1 090 | 0,42% | 0,01% | 0,00% |
| 2020-10-09 | 1 293 | 1 143 | 1 116 | 0,79% | 0,01% | 0,02% |
| 2020-10-10 | 1 180 | 1 026 | 1 001 | 0,04% | 0,02% | 0,04% |
| 2020-10-11 | 1 121 | 1 116 | 958 | 0,78% | 0,01% | 0,19% |
| 2020-10-12 | 1 203 | 1 009 | 1 079 | 0,19% | 0,03% | 0,06% |
| 2020-10-13 | 1 233 | 1 116 | 1 282 | 0,45% | 0,04% | 0,26% |
| 2020-10-14 | 1 219 | 978 | 1 392 | 0,25% | 0,01% | 0,03% |
| 2020-10-15 | 1 235 | 1 039 | 1 385 | 0,20% | 0,02% | 0,03% |
| 2020-10-16 | 1 211 | 872 | 1 496 | 0,62% | 0,03% | 0,03% |
| 2020-10-17 | 1 300 | 1 023 | 1 330 | 0,13% | 0,01% | 0,01% |
| 2020-10-18 | 1 112 | 908 | 1 119 | 0,26% | 0,05% | 0,03% |
| 2020-10-19 | 1 069 | 800 | 1 067 | 0,29% | 0,04% | 0,03% |
| 2020-10-20 | 1 079 | 858 | 1 178 | 0,30% | 0,03% | 0,06% |
| 2020-10-21 | 1 038 | 772 | 1 018 | 0,10% | 0,07% | 0,01% |
| 2020-10-22 | 1 057 | 782 | 1 053 | 0,06% | 0,06% | 0,04% |
| 2020-10-23 | 1 057 | 758 | 1 098 | 0,07% | 0,17% | 0,01% |
| 2020-10-24 | 974 | 789 | 935 | 0,15% | 0,05% | 0,01% |
| 2020-10-25 | 885 | 1 071 | 843 | 0,60% | 0,02% | 0,02% |
| 2020-10-26 | 1 013 | 799 | 900 | 0,37% | 0,02% | 0,04% |
| 2020-10-27 | 989 | 765 | 836 | 0,14% | 0,06% | 0,00% |
| 2020-10-28 | 943 | 745 | 806 | 0,12% | 0,01% | 0,03% |
| 2020-10-29 | 985 | 750 | 846 | 0,09% | 0,12% | 0,04% |
| 2020-10-30 | 1 139 | 963 | 989 | 0,07% | 0,06% | 0,02% |
| 2020-10-31 | 890 | 652 | 768 | 0,00% | 0,09% | 0,00% |
| 2020-11-01 | 894 | 747 | 731 | 0,11% | 0,05% | 0,01% |
| 2020-11-02 | 944 | 695 | 828 | 0,09% | 0,03% | 0,00% |
| 2020-11-03 | 1 012 | 806 | 882 | 0,45% | 0,16% | 0,01% |
| 2020-11-04 | 1 008 | 754 | 876 | 0,19% | 0,39% | 0,04% |
| 2020-11-05 | 967 | 791 | 828 | 0,45% | 0,11% | 0,04% |

| | | | | | | |
|------------|-------|----------|-------|-------|-------|-------|
| 2020-11-06 | 968 | 1 008 | 833 | 0,16% | 0,02% | 0,03% |
| 2020-11-07 | 941 | 733 | 764 | 0,22% | 0,01% | 0,00% |
| 2020-11-08 | 919 | 894 | 717 | 0,91% | 0,03% | 0,01% |
| 2020-11-09 | 940 | 723 | 828 | 3,01% | 0,04% | 0,17% |
| 2020-11-10 | 939 | 791 | 818 | 0,23% | 0,01% | 0,04% |
| 2020-11-11 | 907 | 673 | 794 | 0,09% | 0,02% | 0,03% |
| 2020-11-12 | 932 | 775 | 806 | 0,20% | 0,04% | 0,02% |
| 2020-11-13 | 955 | 697 | 739 | 0,56% | 0,02% | 0,01% |
| 2020-11-14 | 1 082 | 936 | 834 | 0,08% | 0,01% | 0,00% |
| 2020-11-15 | 912 | 688 | 711 | 0,41% | 0,01% | 0,02% |
| 2020-11-16 | 971 | 870 | 851 | 1,09% | 0,01% | 0,03% |
| 2020-11-17 | 970 | 759 | 816 | 0,22% | 0,04% | 0,08% |
| 2020-11-18 | 967 | 721 | 838 | 0,18% | 0,04% | 0,03% |
| 2020-11-19 | 947 | 678 | 787 | 0,14% | 0,04% | 0,03% |
| 2020-11-20 | 980 | 661 | 850 | 0,11% | 0,07% | 0,01% |
| 2020-11-21 | 1 065 | No Calls | 863 | 0,21% | 0,00% | 0,02% |
| 2020-11-22 | 865 | No Calls | 791 | 0,19% | 0,00% | 0,00% |
| 2020-11-23 | 994 | 843 | 871 | 0,24% | 0,03% | 0,41% |
| 2020-11-24 | 1 031 | 793 | 881 | 0,49% | 0,07% | 0,03% |
| 2020-11-25 | 1 039 | 820 | 1 009 | 0,89% | 0,07% | 0,05% |
| 2020-11-26 | 1 035 | 824 | 854 | 0,44% | 0,04% | 0,03% |
| 2020-11-27 | 984 | 735 | 781 | 0,19% | 0,04% | 0,00% |
| 2020-11-28 | 926 | 819 | 741 | 0,12% | 0,04% | 0,02% |
| 2020-11-29 | 856 | 705 | 714 | 0,07% | 0,01% | 0,02% |
| 2020-11-30 | 1 112 | 869 | 936 | 0,59% | 0,02% | 0,18% |
| 2020-12-01 | 1 630 | 1 777 | 1 262 | 3,59% | 0,03% | 0,36% |
| 2020-12-02 | 1 290 | 1 010 | 904 | 3,25% | 0,02% | 0,26% |
| 2020-12-03 | 1 004 | 777 | 918 | 0,23% | 0,04% | 0,17% |
| 2020-12-04 | 1 057 | 817 | 844 | 0,90% | 0,05% | 0,30% |
| 2020-12-05 | 1 001 | 752 | 710 | 0,11% | 0,01% | 0,03% |
| 2020-12-06 | 992 | 863 | 690 | 0,14% | 0,01% | 0,01% |
| 2020-12-07 | 932 | 786 | 850 | 0,09% | 0,02% | 0,28% |
| 2020-12-08 | 958 | 731 | 1 046 | 0,18% | 0,02% | 1,93% |
| 2020-12-09 | 960 | 701 | 953 | 0,18% | 0,07% | 0,61% |
| 2020-12-10 | 977 | 667 | 979 | 0,27% | 0,05% | 0,25% |
| 2020-12-11 | 985 | 689 | 914 | 0,84% | 0,07% | 0,69% |
| 2020-12-12 | 987 | 828 | 769 | 0,35% | 0,03% | 0,00% |
| 2020-12-13 | 897 | 758 | 712 | 0,29% | 0,12% | 0,02% |
| 2020-12-14 | 948 | 785 | 995 | 0,29% | 0,04% | 0,70% |
| 2020-12-15 | 970 | 744 | 1 082 | 0,31% | 0,06% | 0,74% |
| 2020-12-16 | 916 | 760 | 1 049 | 0,11% | 0,05% | 0,92% |
| 2020-12-17 | 921 | 642 | 1 012 | 0,13% | 0,13% | 0,64% |
| 2020-12-18 | 976 | 672 | 1 195 | 0,17% | 0,32% | 0,94% |
| 2020-12-19 | 968 | 720 | 822 | 0,11% | 0,05% | 0,06% |
| 2020-12-20 | 879 | 643 | 782 | 0,24% | 0,04% | 0,00% |
| 2020-12-21 | 947 | 635 | 896 | 0,29% | 0,12% | 0,67% |

| | | | | | | |
|------------|-------|-----|-----|-------|-------|-------|
| 2020-12-22 | 947 | 648 | 912 | 0,13% | 0,08% | 0,59% |
| 2020-12-23 | 948 | 657 | 883 | 0,10% | 0,05% | 0,66% |
| 2020-12-24 | 885 | 633 | 759 | 0,09% | 0,26% | 0,00% |
| 2020-12-25 | 805 | 602 | 727 | 0,08% | 0,25% | 0,00% |
| 2020-12-26 | 816 | 612 | 704 | 0,28% | 0,07% | 0,03% |
| 2020-12-27 | 833 | 638 | 765 | 0,11% | 0,26% | 0,00% |
| 2020-12-28 | 889 | 645 | 896 | 0,08% | 0,11% | 0,39% |
| 2020-12-29 | 1 005 | 707 | 819 | 0,48% | 0,05% | 0,50% |
| 2020-12-30 | 904 | 672 | 844 | 0,12% | 0,02% | 0,61% |
| 2020-12-31 | 1 001 | 718 | 724 | 0,00% | 0,00% | 0,00% |

3.2 PIS

Payment Initiation Services

PIS had very few calls in the API this period and response times and error rates might not be representative.

| Date | PIS Average Response time (ms) | | | | PIS Error Response Rate | | |
|------------|--------------------------------------|------------|----------|--|----------------------------|------------|-------|
| | Web | Mobile App | API | | Web | Mobile App | API |
| 2020-10-01 | 1 142 | 1 327 | No Calls | | 0,80% | 1,46% | 0,00% |
| 2020-10-02 | 1 014 | 1 121 | 1 985 | | 0,25% | 0,89% | 0,00% |
| 2020-10-03 | 748 | 858 | 2 825 | | 0,37% | 0,20% | 0,00% |
| 2020-10-04 | 718 | 785 | 3 058 | | 0,28% | 1,14% | 0,00% |
| 2020-10-05 | 911 | 995 | 2 567 | | 0,33% | 1,35% | 0,00% |
| 2020-10-06 | 1 040 | 1 118 | 2 487 | | 0,22% | 0,81% | 0,00% |
| 2020-10-07 | 1 036 | 1 137 | 4 367 | | 0,31% | 0,43% | 0,00% |
| 2020-10-08 | 1 162 | 1 272 | 3 404 | | 0,57% | 0,78% | 0,00% |
| 2020-10-09 | 1 134 | 1 394 | 3 371 | | 0,77% | 0,57% | 0,00% |
| 2020-10-10 | 831 | 957 | 3 749 | | 0,31% | 0,63% | 0,00% |
| 2020-10-11 | 777 | 843 | No Calls | | 0,28% | 1,47% | 0,00% |
| 2020-10-12 | 1 009 | 1 166 | 3 246 | | 0,29% | 0,78% | 0,00% |
| 2020-10-13 | 1 037 | 1 179 | 3 226 | | 0,46% | 0,77% | 0,00% |
| 2020-10-14 | 947 | 1 090 | 4 222 | | 0,37% | 0,57% | 0,00% |
| 2020-10-15 | 978 | 1 182 | No Calls | | 0,27% | 1,04% | 0,00% |
| 2020-10-16 | 911 | 1 022 | No Calls | | 0,60% | 0,77% | 0,00% |
| 2020-10-17 | 825 | 995 | No Calls | | 0,18% | 0,87% | 0,00% |
| 2020-10-18 | 746 | 868 | No Calls | | 0,20% | 1,27% | 0,00% |
| 2020-10-19 | 860 | 868 | No Calls | | 0,29% | 0,24% | 0,00% |
| 2020-10-20 | 928 | 948 | No Calls | | 0,47% | 0,85% | 0,00% |
| 2020-10-21 | 915 | 885 | No Calls | | 0,24% | 1,39% | 0,00% |
| 2020-10-22 | 902 | 885 | No Calls | | 0,25% | 0,77% | 0,00% |
| 2020-10-23 | 921 | 845 | No Calls | | 0,22% | 0,82% | 0,00% |
| 2020-10-24 | 708 | 698 | No Calls | | 0,20% | 1,19% | 0,00% |
| 2020-10-25 | 707 | 620 | No Calls | | 0,24% | 1,03% | 0,00% |
| 2020-10-26 | 933 | 841 | No Calls | | 0,55% | 0,45% | 0,00% |
| 2020-10-27 | 873 | 848 | No Calls | | 0,25% | 0,45% | 0,00% |
| 2020-10-28 | 860 | 762 | No Calls | | 0,30% | 0,86% | 0,00% |
| 2020-10-29 | 841 | 797 | No Calls | | 0,30% | 0,33% | 0,00% |
| 2020-10-30 | 733 | 862 | No Calls | | 0,20% | 0,36% | 0,00% |
| 2020-10-31 | 690 | 726 | No Calls | | 0,00% | 0,00% | 0,00% |
| 2020-11-01 | 675 | 664 | No Calls | | 0,26% | 0,86% | 0,00% |
| 2020-11-02 | 844 | 806 | No Calls | | 0,21% | 0,63% | 0,00% |
| 2020-11-03 | 906 | 947 | No Calls | | 0,58% | 0,75% | 0,00% |
| 2020-11-04 | 891 | 919 | No Calls | | 0,13% | 0,60% | 0,00% |
| 2020-11-05 | 948 | 919 | No Calls | | 0,31% | 0,45% | 0,00% |
| 2020-11-06 | 888 | 920 | No Calls | | 0,28% | 0,37% | 0,00% |

| | | | | | | |
|------------|-------|-------|----------|-------|-------|-------|
| 2020-11-07 | 708 | 741 | No Calls | 0,18% | 1,10% | 0,00% |
| 2020-11-08 | 712 | 798 | No Calls | 0,36% | 1,47% | 0,00% |
| 2020-11-09 | 926 | 820 | No Calls | 0,76% | 0,82% | 0,00% |
| 2020-11-10 | 983 | 851 | No Calls | 0,26% | 1,32% | 0,00% |
| 2020-11-11 | 931 | 840 | No Calls | 0,25% | 0,90% | 0,00% |
| 2020-11-12 | 950 | 832 | No Calls | 0,40% | 0,47% | 0,00% |
| 2020-11-13 | 957 | 900 | No Calls | 0,51% | 0,22% | 0,00% |
| 2020-11-14 | 820 | 928 | No Calls | 0,31% | 0,38% | 0,00% |
| 2020-11-15 | 705 | 757 | No Calls | 0,23% | 1,77% | 0,00% |
| 2020-11-16 | 905 | 975 | No Calls | 0,51% | 0,55% | 0,00% |
| 2020-11-17 | 902 | 890 | No Calls | 0,29% | 0,76% | 0,00% |
| 2020-11-18 | 870 | 894 | No Calls | 0,40% | 0,39% | 0,00% |
| 2020-11-19 | 850 | 825 | No Calls | 0,24% | 0,56% | 0,00% |
| 2020-11-20 | 832 | 845 | No Calls | 0,17% | 0,87% | 0,00% |
| 2020-11-21 | 786 | 858 | No Calls | 0,23% | 0,85% | 0,00% |
| 2020-11-22 | 718 | 661 | No Calls | 0,39% | 0,99% | 0,00% |
| 2020-11-23 | 890 | 1 054 | No Calls | 0,51% | 0,69% | 0,00% |
| 2020-11-24 | 958 | 1 049 | No Calls | 0,57% | 0,75% | 0,00% |
| 2020-11-25 | 979 | 985 | No Calls | 0,63% | 0,76% | 0,00% |
| 2020-11-26 | 952 | 894 | No Calls | 0,64% | 0,61% | 0,00% |
| 2020-11-27 | 850 | 792 | No Calls | 0,36% | 0,51% | 0,00% |
| 2020-11-28 | 664 | 668 | No Calls | 0,36% | 0,93% | 0,00% |
| 2020-11-29 | 660 | 606 | No Calls | 0,18% | 0,41% | 0,00% |
| 2020-11-30 | 963 | 976 | No Calls | 0,63% | 0,52% | 0,00% |
| 2020-12-01 | 1 288 | 1 720 | No Calls | 1,76% | 0,65% | 0,00% |
| 2020-12-02 | 1 065 | 1 425 | No Calls | 2,19% | 0,60% | 0,00% |
| 2020-12-03 | 919 | 934 | No Calls | 0,54% | 0,83% | 0,00% |
| 2020-12-04 | 955 | 1 029 | No Calls | 0,82% | 0,75% | 0,00% |
| 2020-12-05 | 801 | 795 | No Calls | 0,49% | 1,25% | 0,00% |
| 2020-12-06 | 730 | 665 | No Calls | 0,37% | 1,42% | 0,00% |
| 2020-12-07 | 827 | 798 | No Calls | 0,24% | 0,82% | 0,00% |
| 2020-12-08 | 903 | 880 | No Calls | 0,37% | 0,96% | 0,00% |
| 2020-12-09 | 899 | 905 | No Calls | 0,22% | 1,07% | 0,00% |
| 2020-12-10 | 932 | 850 | No Calls | 0,30% | 1,17% | 0,00% |
| 2020-12-11 | 909 | 881 | No Calls | 0,68% | 1,05% | 0,00% |
| 2020-12-12 | 819 | 844 | No Calls | 0,41% | 1,21% | 0,00% |
| 2020-12-13 | 739 | 718 | No Calls | 0,29% | 1,09% | 0,00% |
| 2020-12-14 | 904 | 843 | No Calls | 0,34% | 0,73% | 0,00% |
| 2020-12-15 | 933 | 920 | No Calls | 0,53% | 0,91% | 0,00% |
| 2020-12-16 | 977 | 821 | No Calls | 0,54% | 1,18% | 0,00% |
| 2020-12-17 | 872 | 776 | No Calls | 0,32% | 0,67% | 0,00% |
| 2020-12-18 | 870 | 839 | No Calls | 0,34% | 0,82% | 0,00% |
| 2020-12-19 | 688 | 708 | No Calls | 0,37% | 1,03% | 0,00% |
| 2020-12-20 | 684 | 628 | No Calls | 0,23% | 2,36% | 0,00% |
| 2020-12-21 | 844 | 826 | No Calls | 0,25% | 1,54% | 0,00% |
| 2020-12-22 | 860 | 775 | No Calls | 0,24% | 0,43% | 0,00% |

| | | | | | | | |
|------------|-------|-----|----------|--|-------|-------|-------|
| 2020-12-23 | 812 | 726 | No Calls | | 0,26% | 0,96% | 0,00% |
| 2020-12-24 | 673 | 666 | No Calls | | 0,10% | 0,41% | 0,00% |
| 2020-12-25 | 664 | 589 | No Calls | | 0,31% | 0,96% | 0,00% |
| 2020-12-26 | 684 | 603 | No Calls | | 0,21% | 0,27% | 0,00% |
| 2020-12-27 | 703 | 572 | No Calls | | 0,30% | 1,13% | 0,00% |
| 2020-12-28 | 843 | 676 | No Calls | | 0,28% | 0,92% | 0,00% |
| 2020-12-29 | 1 290 | 784 | No Calls | | 0,44% | 0,53% | 0,00% |
| 2020-12-30 | 809 | 718 | No Calls | | 0,11% | 1,16% | 0,00% |
| 2020-12-31 | 690 | 689 | No Calls | | 0,00% | 0,00% | 0,00% |